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### Basic Electrical Engineering

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#### **Salient Features:**

- Follows Bloom's taxonomy (Specific learning outcomes can be derived from the taxonomy, though it is oft used to assess learning on a variety of cognitive levels.)
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- Completion of each section is accompanied with multi-format exercises to test gleaning of individual subject matter
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#### **RAVISH R SINGH**

### Basic Electrical Engineering

### **About the Author**



**Ravish R Singh,** B.E. (University of Mumbai), M. Tech. (IIT Bombay), Ph.D. (Faculty of Technology, University of Mumbai) is Director, Thakur Ramnarayan College of Arts and Commerce, Mumbai. A prolific author, his works range in varied subjects including, but not limited to, Engineering Mathematics, Applied Mathematics, Electrical Networks, Network Analysis and Synthesis, Electrical Engineering, Basic Electrical and Electronics

Engineering among others for all-India curricula as well as regional curricula of universities such as Gujarat Technological University and Mumbai University among many others. Dr Singh is a member of Institute of Electrical and Electronics Engineers (IEEE), Indian Society for Technical Education (ISTE) and Institution of Electronics and Telecommunication Engineers (IETE) and has to his credit several published research papers in national and international journals. His fields of interest include Circuits, Signals and Systems and Engineering Mathematics.

### Basic Electrical Engineering

**Ravish R Singh** 

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Dedicated to My son, *Aman* and daughter, *Aditri* 



Basic Electrical Engineering, as a subject, encompasses within itself the core understanding of major concepts of the subject, including but not limited to, DC and AC Circuits, Transformers, Electrical Machines and DC Machines apart from Kirchhoff's laws, Norton's theorem and principle of operation of single-phase induction motors among many others.

Written lucidly, Basic Electrical Engineering is designed specifically for the first-year engineering students at the University of Mumbai. In that, the positive aspect is a thoughtful blend of theory and problems. This not only helps the students understand the concepts explained but also increases their practice quotient.

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Any suggestions for improving the book will be gratefully acknowledged.

**Ravish R Singh** 

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### Basic Circuit Concepts – Prerequisite

#### LEARNING OBJECTIVES

#### After studying this chapter, you should be able to:

- **LO 1.1** Explain the concepts of voltage, current, power and energy
- LO 1.2 Explain the concepts of resistance, inductance, and capacitance
- LO 1.3 Analyse series and parallel connections of resistances
- LO 1.4 Discuss sources and their types

**L0 1.5** Define networks and circuits, linear and non-linear elements, active and passive elements, unilateral and bilateral elements, lumped and distributed elements, active and passive networks, time-invarient and time-varient networks

- **L01.6** Define magnetic circuits, magnetomotive force, ampere-turns, magnetic field strength, reluctance and permeance
- L0 1.7 Explain the concepts of series and parallel magnetic circuits
- LO 1.8 Explain the concepts of magnetic leakage and fringing
- LO 1.9 Describe BH curves
- LO 1.10 Explain time-domain analysis of first order RL and RC circuits

#### 1.1 || VOLTAGE

We know that like charges repel each other whereas unlike charges attract each other. To overcome this force of attraction, a certain amount of work or energy is required. When the charges are separated, it is said that a potential difference exists and the work or energy per unit charge utilized in this process is known as voltage or potential difference.

$$V = \frac{\text{work done}}{\text{charge}} = \frac{W}{Q}$$

Voltage is measured in volts (V).

#### LO 1.1

Explain the concepts of voltage, current, power and energy

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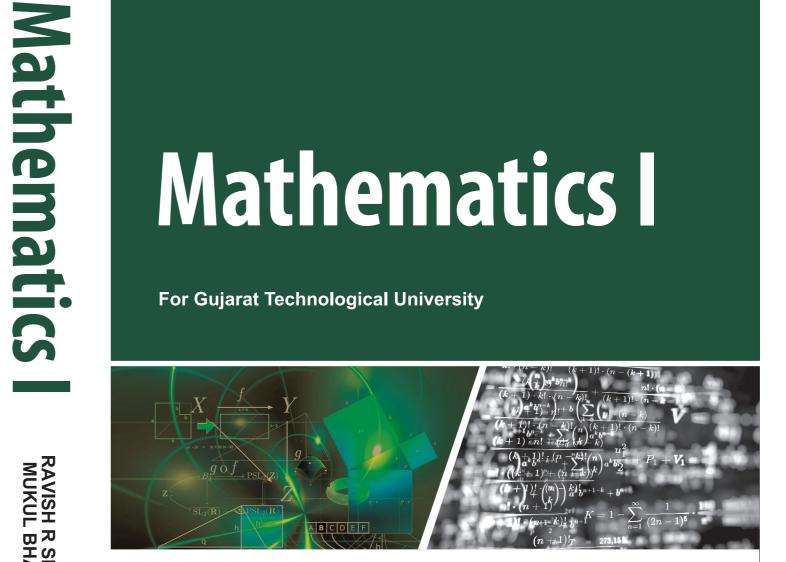




RAVISH R SINGH MUKUL BHATT

# **Mathematics**

For Gujarat Technological University





#### **RAVISH R SINGH MUKUL BHATT**

### Mathematics I

For Gujarat Technological University

### **About the Authors**



**Ravish R Singh,** B.E. (University of Mumbai), M. Tech. (IIT Bombay), Ph.D. (Faculty of Technology, University of Mumbai) is Director, Thakur Ramnarayan College of Arts and Commerce, Mumbai. A prolific author, his works range in varied subjects including, but not limited to, Engineering Mathematics, Applied Mathematics, Electrical Networks, Network Analysis and Synthesis, Electrical Engineering, Basic Electrical and Electronics

Engineering among others for all-India curricula as well as regional curricula of universities such as Gujarat Technological University and Mumbai University among many others. Dr Singh is a member of Institute of Electrical and Electronics Engineers (IEEE), Indian Society for Technical Education (ISTE) and Institution of Electronics and Telecommunication Engineers (IETE) and has to his credit several published research papers in national and international journals. His fields of interest include Circuits, Signals and Systems and Engineering Mathematics.



**Mukul Bhatt,** M. Sc. (Mathematics) (H N B Garhwal University), Ph.D. (PAHER University, Udaipur) is Assistant Professor, Department of Mathematics and Statistics, Thakur Ramnarayan College of Arts and Commerce, Mumbai. Dr. Bhatt has close to three decades of teaching experience at various levels in engineering colleges and she has published several

books on Engineering Mathematics and Applied Mathematics for all-India curricula as well as regional curricula of universities like Gujarat Technological University and Mumbai University among many others. A member of Indian Society for Technical Education (ISTE), her fields of interest include Integral Calculus, Complex Analysis and Operation Research.

## **Mathematics I**

### For Gujarat Technological University

**Ravish R Singh** 

Director Thakur Ramnarayan College of Arts & Commerce Mumbai, Maharashtra

#### **Mukul Bhatt**

Assistant Professor Thakur Ramnarayan College of Arts & Commerce Mumbai, Maharashtra



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Dedicated to

Aman and Aditri

Ravish R Singh

Soumya and Siddharth

Mukul Bhatt

### Preface

Some would argue that Mathematics is the cornerstone of engineering. They will not be wrong. Mathematics is the science and study of quality, structure, space and change. Its students seek patterns, formulate new conjectures and establish truth by rigourous deduction from appropriately chosen axioms and definitions. Development of analytical skills is an easy by-product of studying mathematics which in real-life situations is a boon to have.

**"Mathematics I"** has been designed specifically for the first year Gujarat Technological University (GTU) syllabus and students of all programmes of engineering since first semester mathematics is common to all branches.

Ten dedicated chapters and five appendices are set to sequentially cover each module of the syllabus and are compounded by the 'tutorial technique', i.e., theory followed by example(s) so that the learner develops an increased sense of conscious intellection.

This exceptional mix of theory and application caters to all types of requirements, be it the student or the teacher. Not only is the syllabus rigorously followed, but each topic has also been treated with the end-examination in sight. Concepts are well-aided with solved examples (of different complexities) so that every learner understands the topic at hand. Care has been taken for appropriate incorporation of Solutions of GTU examination questions within the text.

#### **Salient Features:**

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Ravish R Singh Mukul Bhatt

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### **CHAPTER**

### Indeterminate **Forms**

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#### INTRODUCTION 1.1

We have studied certain rules to evaluate the limits. But some limits cannot be evaluated by using these rules. These limits are known as indeterminate forms. There are seven types of indeterminate forms:

 $\frac{0}{0}$ (ii)  $\frac{\infty}{\infty}$ (i) (iii) 0×∞ (iv)  $\infty - \infty$ 

(vi) 0° (v) 1<sup>°°</sup> (vii) ∞°

These limits can be evaluated by using L'Hospital's rule.

#### 1.2 L'HOSPITAL'S RULE

**Statement** If f(x) and g(x) are two functions of x which can be expanded by Taylor's series in the neighbourhood of x = a and if  $\lim_{x \to a} f(x) = f(a) = 0$ ,  $\lim_{x \to a} g(x) = g(a) = 0$ , then

# Mathematics II

For Gujarat Technological University





RAVISH R SINGH MUKUL BHATT

### **Mathematics II**

For Gujarat Technological University

### **About the Authors**



**Ravish R Singh,** B.E. (University of Mumbai), M. Tech. (IIT Bombay), Ph.D. (Faculty of Technology, University of Mumbai) is Director, Thakur Ramnarayan College of Arts and Commerce, Mumbai. A prolific author, his works range in varied subjects including, but not limited to, Engineering Mathematics, Applied Mathematics, Electrical Networks, Network Analysis and Synthesis, Electrical Engineering, Basic Electrical and Electronics

Engineering among others for all-India curricula as well as regional curricula of universities such as Gujarat Technological University and Mumbai University among many others. Dr Singh is a member of Institute of Electrical and Electronics Engineers (IEEE), Indian Society for Technical Education (ISTE) and Institution of Electronics and Telecommunication Engineers (IETE) and has to his credit several published research papers in national and international journals. His fields of interest include Circuits, Signals and Systems and Engineering Mathematics.



**Mukul Bhatt,** M. Sc. (Mathematics) (H N B Garhwal University), Ph.D. (PAHER University, Udaipur) is Assistant Professor, Department of Mathematics and Statistics, Thakur Ramnarayan College of Arts and Commerce, Mumbai. Dr. Bhatt has close to three decades of teaching experience at various levels in engineering colleges and she has published several

books on Engineering Mathematics and Applied Mathematics for all-India curricula as well as regional curricula of universities like Gujarat Technological University and Mumbai University among many others. A member of Indian Society for Technical Education (ISTE), her fields of interest include Integral Calculus, Complex Analysis and Operation Research.

## **Mathematics II**

### For Gujarat Technological University

**Ravish R Singh** 

Director Thakur Ramnarayan College of Arts & Commerce Mumbai, Maharashtra

#### **Mukul Bhatt**

Assistant Professor Thakur Ramnarayan College of Arts & Commerce Mumbai, Maharashtra



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Dedicated to

Aman and Aditri Ravish R Singh

Soumya and Siddharth Mukul Bhatt

### Preface

Some would argue that Mathematics is the cornerstone of engineering. They will not be wrong. Mathematics is the science and study of quality, structure, space and change. Its students seek patterns, formulate new conjectures and establish truth by rigourous deduction from appropriately chosen axioms and definitions. Development of analytical skills is an easy by-product of studying mathematics which in real-life situations is a boon to have.

**"Mathematics II"** has been designed specifically as per the Gujarat Technological University (GTU) syllabus and students of all programmes of engineering.

Six dedicated chapters are set to sequentially cover each module of the syllabus and are compounded by the 'tutorial technique', i.e., theory followed by example(s) so that the learner develops an increased sense of conscious intellection.

This exceptional mix of theory and application caters to all types of requirements, be it the student or the teacher. Not only is the syllabus rigorously followed, but each topic has also been treated with the end-examination in sight. Concepts are well-aided with solved examples (of different complexities) so that every learner understands the topic at hand. Care has been taken for appropriate incorporation of Solutions of GTU examination questions within the text.

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- Appropriate incorporation of Solutions of GTU examination questions within the text.
- A rich exam-oriented pedagogy includes:
  - Close to 700 in-text solved examples and Figures
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Ravish R Singh Mukul Bhatt

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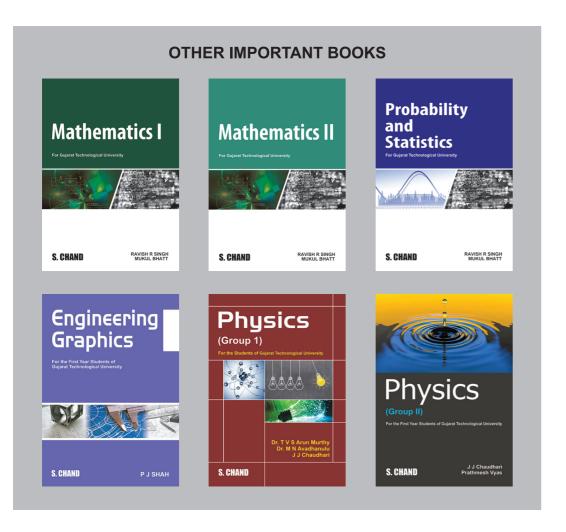
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- 1.5 Scalar and Vector Fields
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### 1.1 INTRODUCTION

Vector calculus deals with the differentiation and integration of vector functions. We will learn about derivative of a vector function, gradient, divergence and curl in vector differential calculus. In vector integral calculus, we will learn about line integral, surface integral, volume integral and three theorems, namely Green's theorem, divergence theorem and Stokes' theorem. It plays an important role in the differential geometry and in the study of partial differential equations. It is useful in the study of rigid dynamics, fluid dynamics, heat transfer, electromagnetism, theory of relativity, etc.

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## **Complex Variables and Partial Differential Equations**

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### **About the Authors**



**Ravish R Singh,** B.E. (University of Mumbai), M. Tech. (IIT Bombay), Ph.D. (Faculty of Technology, University of Mumbai) is Director, Thakur Ramnarayan College of Arts and Commerce, Mumbai. A prolific author, his works range in varied subjects including, but not limited to, Engineering Mathematics, Applied Mathematics, Electrical Networks, Network Analysis and Synthesis, Electrical Engineering, Basic Electrical and Electronics

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# **Complex Variables and Partial Differential Equations**

For Gujarat Technological University

### **Ravish R Singh**

Director Thakur Ramnarayan College of Arts & Commerce Mumbai, Maharashtra

### **Mukul Bhatt**

Assistant Professor Thakur Ramnarayan College of Arts & Commerce Mumbai, Maharashtra



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Aman and Aditri

**Ravish R Singh** 

Soumya and Siddharth

Mukul Bhatt

# Preface

In mathematics, a complex variable is a variable that can take on the value of a complex number. A Partial Differential Equation (PDE) is a mathematical equation that involves two or more independent variables, an unknown function (dependent on those variables) and partial derivatives of the unknown function with respect to the independent variables. From Leonhard Euler to Joseph-Louis Lagrange, this aspect of mathematics has seen their own superstars.

"Complex Variables and Partial Differential Equations" has been designed specifically for the Gujarat Technological University (GTU) syllabus and students of engineering in their third semester.

Eight dedicated chapters are set to sequentially cover each module of the syllabus and are compounded by the 'tutorial technique', i.e., theory followed by example(s) so that the learner develops an increased sense of conscious intellection.

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- A rich exam-oriented pedagogy includes:
  - · Close to 200 figures
  - Close to 500 in-text solved examples
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Ravish R Singh Mukul Bhatt

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- 1.9 Applications of De Moivre's Theorem
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- 1.11 Inverse Hyperbolic Functions
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### **1.1 INTRODUCTION**

The complex numbers are an extension of the real numbers obtained by introducing an imaginary unit *i*, where  $i = \sqrt{-1}$ . The operations of addition, subtraction, multiplication, and division are applicable on complex numbers. A negative real number can be obtained by squaring a complex number. With a complex number, it is always possible to find solutions to polynomial equations of degree more than one. Complex numbers are used in many applications, such as control theory, signal analysis, quantum mechanics, relativity, etc.

### **Network Theory**

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Network Theory is core to the understanding of engineering of Electronics and Telecommunications and hence Network Theory: Analysis and Synthesis becomes an important subject for students of Electronics & Telecommunication Engineering and Electronics Engineering in their third semester.

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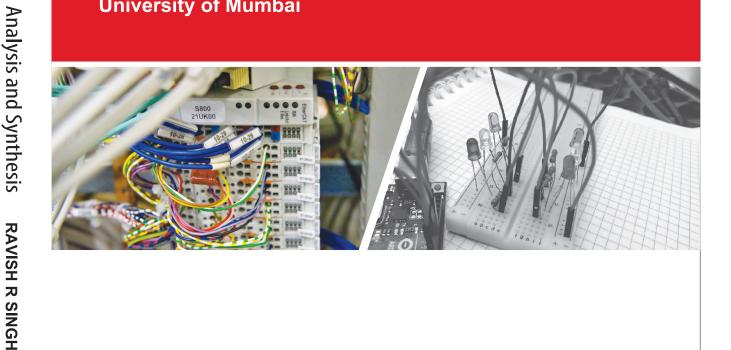
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**NETWORK THEORY** Analysis and Synthesis

### **About the Author**



**Ravish R Singh**, B.E. (University of Mumbai), M. Tech. (IIT Bombay), Ph.D. (Faculty of Technology, University of Mumbai) is Director, Thakur Ramnarayan College of Arts and Commerce, Mumbai. A prolific author, his works range in varied subjects including, but not limited to, Engineering Mathematics, Applied Mathematics, Electrical Networks, Network Analysis and Synthesis, Electrical Engineering, Basic Electrical and Electronics

Engineering among others for all-India curricula as well as regional curricula of universities such as Gujarat Technological University and Mumbai University among many others. Dr Singh is a member of Institute of Electrical and Electronics Engineers (IEEE), Indian Society for Technical Education (ISTE) and Institution of Electronics and Telecommunication Engineers (IETE) and has to his credit several published research papers in national and international journals. His fields of interest include Circuits, Signals and Systems and Engineering Mathematics.

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### Dedicated to

### My Father

Late Shri Ramsagar Singh

and

### My Mother

Late Shrimati Premsheela Singh

### Preface

Network Theory is core to the understanding of engineering of Electronics and Telecommunications and hence **Network Theory: Analysis and Synthesis** becomes an important subject for students of Electronics & Telecommunication Engineering and Electronics Engineering in their third semester. A strong conceptual understanding of the subject is what the textbook lends to its reader and an apart from an emphasis on problem-solving approach and discussion on bot analysis and synthesis of networks, it offers ample coverage of DC circuits, network theorems, transient analysis, two-port networks and network synthesis among other major topics.

### **Salient Features:**

- Apt coverage of both analysis and synthesis of networks with strict adherence to the MU syllabus of Network Theory.
- Marked problem-solving approach.
- A rich exam-oriented pedagogy includes:
  - Close to 150 figures
  - Close to 400 in-chapter solved example
  - More than 400 exercise question

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My acknowledgements would be incomplete without a mention of the contribution of my family members. I am indebted to my mother and father for their lifelong inspiration. A heartfelt thanks is due to my wife, Nitu; son, Aman; and daughter, Aditri, for always motivating and supporting me in the whole project.

Any suggestions for improving the book will be gratefully acknowledged.

**Ravish R Singh** 

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### LEARNING OBJECTIVES

After studying this chapter, you should be able to:

- LO 1.1 Discuss sources and their types
- L0 1.2 Define networks and circuits, linear and nonlinear elements, active and passive elements, unilateral and bilateral elements, lumped and distributed elements, active and passive networks, time-invariant and time-variant networks
- L0 1.3 Use Kirchhoff's laws in solving the networks
- L0 1.4 Explain the concepts of mesh and supermesh analysis
- LO 1.5 Explain the concepts of node and supernode analysis
- L0 1.6 Analyse the networks using superposition theorem
- L0 1.7 Analyse the networks using Thevenin's theorem

L0 1.8 Analyse the networks using Norton's theorem L0 1.9 Analyse the networks using maximum power transfer theorem

### me-variant and Kirchhoff's laws. The second step is the

solving of these equations by mathematical tools. There are some other methods also to analyse circuits. We will also study superposition theorem, Thevenin's theorem, Norton's theorem and maximum power transfer theorem. We can find currents and voltages in various parts of the circuits with

these methods.

In circuit analysis, we have to find currents and voltages in various parts of networks.

In this chapter, we will study elementary

network theorems like mesh analysis and

node analysis. These methods are applicable

to all types of networks. The first step in

analysing networks is to apply Ohm's law

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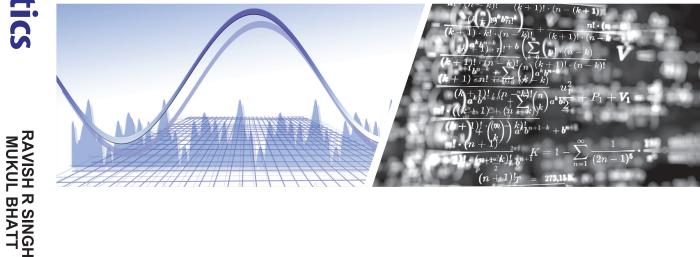


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# Probability and Statistics

For Gujarat Technological University





RAVISH R SINGH MUKUL BHATT

### **Probability and Statistics**

For Gujarat Technological University

## **About the Authors**



**Ravish R Singh,** B.E. (University of Mumbai), M. Tech. (IIT Bombay), Ph.D. (Faculty of Technology, University of Mumbai) is Director, Thakur Ramnarayan College of Arts and Commerce, Mumbai. A prolific author, his works range in varied subjects including, but not limited to, Engineering Mathematics, Applied Mathematics, Electrical Networks, Network Analysis and Synthesis, Electrical Engineering, Basic Electrical and Electronics

Engineering among others for all-India curricula as well as regional curricula of universities such as Gujarat Technological University and Mumbai University among many others. Dr Singh is a member of Institute of Electrical and Electronics Engineers (IEEE), Indian Society for Technical Education (ISTE) and Institution of Electronics and Telecommunication Engineers (IETE) and has to his credit several published research papers in national and international journals. His fields of interest include Circuits, Signals and Systems and Engineering Mathematics.



**Mukul Bhatt,** M. Sc. (Mathematics) (H N B Garhwal University), Ph.D. (PAHER University, Udaipur) is Assistant Professor, Department of Mathematics and Statistics, Thakur Ramnarayan College of Arts and Commerce, Mumbai. Dr. Bhatt has close to three decades of teaching experience at various levels in engineering colleges and she has published several

books on Engineering Mathematics and Applied Mathematics for all-India curricula as well as regional curricula of universities like Gujarat Technological University and Mumbai University among many others. A member of Indian Society for Technical Education (ISTE), her fields of interest include Integral Calculus, Complex Analysis and Operation Research.

# **Probability and Statistics**

### For Gujarat Technological University

**Ravish R Singh** Director Thakur Ramnarayan College of Arts & Commerce Mumbai, Maharashtra

### **Mukul Bhatt**

Assistant Professor Thakur Ramnarayan College of Arts & Commerce Mumbai, Maharashtra



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Dedicated to

Aman and Aditri

Ravish R Singh

Soumya and Siddharth

Mukul Bhatt

# Preface

Probability and Statistics are the branches of mathematics which are concerned with the laws governing random events, including the collection, analysis, interpretation and display of numerical data. From Pierre de Fermat and Blaise Pascal to John Maynard Keynes, probability has found enormous use, not really limited to mathematics anymore. Statistics in its own right has been studied by towering mathematicians such as Thomas Bayes and Pierre-Simon Laplace and our very own Prasanta Chandra Mahalanobis and CR Rao.

**"Probability and Statistics"** has been designed specifically for the Gujarat Technological University (GTU) syllabus and students of engineering in their third semester.

Seven dedicated chapters are set to sequentially cover each module of the syllabus and are compounded by the 'tutorial technique', i.e., theory followed by example(s) so that the learner develops an increased sense of conscious intellection.

This exceptional mix of theory and application caters to all types of requirements, be it the student or the teacher. Not only is the syllabus rigorously followed, but each topic has also been treated with the end-examination in sight. Concepts are well-aided with solved examples (of different complexities) so that every learner understands the topic at hand.

### **Salient Features:**

- Apt coverage with strict adherence to the latest GTU syllabus of Probability and Statistics.
- Completion of each section is accompanied with an exercise to test gleaning of individual subject matter.
- A rich exam-oriented pedagogy includes:
  - More than 50 figures
  - More than 350 in-text solved examples
  - More than 325 exercise questions

Ravish R Singh Mukul Bhatt

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# **CHAPTER Probability**

## **Chapter Outline**

- 1.1 Introduction
- 1.2 Some Important Terms and Concepts
- 1.3 Definitions of Probability
- 1.4 Theorems on Probability
- 1.5 Conditional Probability
- 1.6 Multiplicative Theorem for Independent Events
- 1.7 Bayes' Theorem

## **1.1 INTRODUCTION**

The concept of probability originated from the analysis of the games of chance. Even today, a large number of problems exist which are based on the games of chance, such as tossing of a coin, throwing of dice, and playing of cards. The utility of probability in business and economics is most emphatically revealed in the field of predictions for the future. Probability is a concept which measures the degree of uncertainty and that of certainty as a corollary.

The word *probability* or 'chance' is used commonly in day-to-day life. Daily, we come across the sentences like, 'it may rain today', 'India may win the forthcoming cricket match against Sri Lanka', 'the chances of making profits by investing in shares of Company A are very bright, etc. Each of the above sentences involves an element of uncertainty. A numerical measure of uncertainty is provided by a very important branch of mathematics called *theory of probability*. Before we study the probability theory in detail, it is appropriate to explain certain terms which are essential for the study of the theory of probability.

## 1.2 SOME IMPORTANT TERMS AND CONCEPTS

**1. Random Experiment** If an experiment is conducted, any number of times, under identical conditions, there is a set of all possible outcomes associated with it.

# ENGINEERING MATHEMATICS

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# Volume I

For Semesters I and II

**Second Edition** 

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# **ABOUT THE AUTHORS**

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**Ravish R Singh** is presently Director at Thakur Ramnarayan College of Arts and Commerce, Mumbai. He obtained a BE degree from University of Mumbai in 1991, an MTech degree from IIT Bombay in 2001, and a PhD degree from Faculty of Technology, University of Mumbai, in 2013. He has published several books with McGraw Hill Education (India) on varied subjects like *Engineering Mathematics, Applied Mathematics, Electrical Networks, Network Analysis and Synthesis, Electrical Engineering, Basic Electrical and Electronics Engineering*, etc., for all-India curricula as well as regional curricula of some universities like Gujarat Technological University, Mumbai University, Pune University, Jawaharlal Nehru Technological University, Anna University,

Uttarakhand Technical University, and Dr A P J Abdul Kalam Technical University. Dr Singh is a member of IEEE, ISTE, and IETE, and has published research papers in national and international journals. His fields of interest include Circuits, Signals and Systems, and Engineering Mathematics.



**Mukul Bhatt** is presently Assistant Professor at Department of Mathematics and Statistics, Thakur Ramnarayan College of Arts and Commerce, Mumbai. She obtained her MSc (Mathematics) degree from H N B Garhwal University in 1992, and a PhD degree from Faculty of Science, PAHER University, Udaipur, Rajasthan in 2017. She has published several books with McGraw Hill Education (India) Private Limited on *Engineering Mathematics* and *Applied Mathematics* for all-India curricula as well as regional curricula of some universities like Gujarat Technological University, Mumbai University, Pune University, Jawaharlal Nehru Technological University, Anna University, Uttarakhand Technical University, and Dr A P J Abdul Kalam Technical

University. Dr Bhatt has twenty six years of teaching experience at various levels in engineering colleges and her fields of interest include Integral Calculus, Complex Analysis, and Operation Research. She is a member of ISTE.

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# For Semesters I and II

# **Second Edition**

**Ravish R Singh** 

Director Thakur Ramnarayan College of Arts & Commerce Mumbai, Maharashtra

# **Mukul Bhatt**

Assistant Professor Thakur Ramnarayan College of Arts & Commerce Mumbai, Maharashtra



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**Ravish R Singh** 

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Late Shri Ved Prakash Sharma and Late Shrimati Vidyavati Hemdan

Mukul Bhatt

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For Semesters III and IV

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# **ABOUT THE AUTHORS**

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**Ravish R Singh** is presently Director at Thakur Ramnarayan College of Arts and Commerce, Mumbai. He obtained a BE degree from University of Mumbai in 1991, an MTech degree from IIT Bombay in 2001, and a PhD degree from Faculty of Technology, University of Mumbai, in 2013. He has published several books with McGraw Hill Education (India) on varied subjects like *Engineering Mathematics, Applied Mathematics, Electrical Networks, Network Analysis and Synthesis, Electrical Engineering, Basic Electrical and Electronics Engineering*, etc., for all-India curricula as well as regional curricula of some universities like Gujarat Technological University, Mumbai University, Pune University, Jawaharlal Nehru Technological University, Anna University,

Uttarakhand Technical University, and Dr A P J Abdul Kalam Technical University. Dr Singh is a member of IEEE, ISTE, and IETE, and has published research papers in national and international journals. His fields of interest include Circuits, Signals and Systems, and Engineering Mathematics.



**Mukul Bhatt** is presently Assistant Professor at Department of Mathematics and Statistics, Thakur Ramnarayan College of Arts and Commerce, Mumbai. She obtained her MSc (Mathematics) degree from H N B Garhwal University in 1992, and a PhD degree from Faculty of Science, PAHER University, Udaipur, Rajasthan in 2017. She has published several books with McGraw Hill Education (India) Private Limited on *Engineering Mathematics* and *Applied Mathematics* for all-India curricula as well as regional curricula of some universities like Gujarat Technological University, Mumbai University, Pune University, Jawaharlal Nehru Technological University, Anna University, Uttarakhand Technical University, and Dr A P J Abdul Kalam Technical

University. Dr Bhatt has twenty six years of teaching experience at various levels in engineering colleges and her fields of interest include Integral Calculus, Complex Analysis, and Operation Research. She is a member of ISTE.

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# For Semesters III and IV Second Edition

## **Ravish R Singh**

Director Thakur Ramnarayan College of Arts & Commerce Mumbai, Maharashtra

## **Mukul Bhatt**

Assistant Professor Thakur Ramnarayan College of Arts & Commerce Mumbai, Maharashtra



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Mukul Bhatt

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# **About the Authors**



**Ravish R Singh** is presently Director at Thakur Ramnarayan College of Arts and Commerce, Mumbai. He obtained a BE degree from University of Mumbai in 1991, an MTech degree from IIT Bombay in 2001, and a PhD degree from Faculty of Technology, University of Mumbai, in 2013. He has published several books with McGraw Hill Education (India) on varied subjects like *Engineering Mathematics, Applied Mathematics, Electrical Networks, Network Analysis and Synthesis, Electrical Engineering, Basic Electrical and* 

*Electronics Engineering*, etc., for all-India curricula as well as regional curricula of some universities like Gujarat Technological University, Mumbai University, Pune University, Jawaharlal Nehru Technological University, Anna University, Uttarakhand Technical University, and Dr A P J Abdul Kalam Technical University. Dr Singh is a member of IEEE, ISTE, and IETE, and has published research papers in national and international journals. His fields of interest include Circuits, Signals and Systems, and Engineering Mathematics.



( )

**Mukul Bhatt** is presently Assistant Professor at Department of Mathematics and Statistics, Thakur Ramnarayan College of Arts and Commerce, Mumbai. She obtained her MSc (Mathematics) degree from H N B Garhwal University in 1992, and a PhD degree from Faculty of Science, PAHER University, Udaipur, Rajasthan in 2017. She has published several books with McGraw Hill Education (India) Private Limited on *Engineering Mathematics* and *Applied Mathematics* 

for all-India curricula as well as regional curricula of some universities like Gujarat Technological University, Mumbai University, Pune University, Jawaharlal Nehru Technological University, Anna University, Uttarakhand Technical University, and Dr A P J Abdul Kalam Technical University. Dr Bhatt has twenty six years of teaching experience at various levels in engineering colleges and her fields of interest include Integral Calculus, Complex Analysis, and Operation Research. She is a member of ISTE.

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# **Second Edition**

# **Gujarat Technological University 2020**

**Ravish R Singh** 

Director Thakur Ramnarayan College of Arts & Commerce Mumbai, Maharashtra

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**Mukul Bhatt** 

Assistant Professor Thakur Ramnarayan College of Arts & Commerce Mumbai, Maharashtra



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Mukul Bhatt

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# NETWORK THEORY Analysis and Synthesis

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# **About the Author**

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**Ravish R Singh** is presently Director at Thakur Ramnarayan College of Arts and Commerce, Mumbai. He obtained a BE degree from University of Mumbai in 1991, an MTech degree from IIT Bombay in 2001, and a PhD degree from Faculty of Technology, University of Mumbai, in 2013. He has published several books with McGraw Hill Education (India) on varied subjects like *Engineering Mathematics, Applied Mathematics, Electrical Networks, Network Analysis and Synthesis, Electrical Engineering, Basic Electrical and Electronics Engineering*, etc., for all-India curricula as well as regional curricula of some universities like Gujarat Technological University, Mumbai University, Pune University, Jawaharlal

Nehru Technological University, Anna University, Uttarakhand Technical University, and Dr A P J Abdul Kalam Technical University. Dr Singh is a member of IEEE, ISTE, and IETE, and has published research papers in national and international journals. His fields of interest include Circuits, Signals and Systems, and Engineering Mathematics.

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**Ravish R Singh** Director Thakur Ramnarayan College of Arts & Commerce Mumbai, Maharashtra



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# **Dedicated to**

# My Father

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Late Shri Ramsagar Singh

and

# My Mother

Late Shrimati Premsheela Singh

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## **About the Authors**



**Ravish R Singh** is presently Director at Thakur Ramnarayan College of Arts and Commerce, Mumbai. He obtained a BE degree from University of Mumbai in 1991, an MTech degree from IIT Bombay in 2001, and a PhD degree from Faculty of Technology, University of Mumbai, in 2013. He has published several books with McGraw Hill Education (India) on varied subjects like *Engineering Mathematics, Applied Mathematics, Electrical Networks, Network Analysis and Synthesis, Electrical Engineering, Basic Electrical and* 

*Electronics Engineering*, etc., for all-India curricula as well as regional curricula of some universities like Gujarat Technological University, Mumbai University, Pune University, Jawaharlal Nehru Technological University, Anna University, Uttarakhand Technical University, and Dr A P J Abdul Kalam Technical University. Dr Singh is a member of IEEE, ISTE, and IETE, and has published research papers in national and international journals. His fields of interest include Circuits, Signals and Systems, and Engineering Mathematics.



( )

**Mukul Bhatt** is presently Assistant Professor at Department of Mathematics and Statistics, Thakur Ramnarayan College of Arts and Commerce, Mumbai. She obtained her MSc (Mathematics) degree from H N B Garhwal University in 1992, and a PhD degree from Faculty of Science, PAHER University, Udaipur, Rajasthan in 2017. She has published several books with McGraw Hill Education (India) Private Limited on *Engineering Mathematics* and *Applied Mathematics* 

for all-India curricula as well as regional curricula of some universities like Gujarat Technological University, Mumbai University, Pune University, Jawaharlal Nehru Technological University, Anna University, Uttarakhand Technical University, and Dr A P J Abdul Kalam Technical University. Dr Bhatt has twenty six years of teaching experience at various levels in engineering colleges and her fields of interest include Integral Calculus, Complex Analysis, and Operation Research. She is a member of ISTE.

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**Gujarat Technological University 2020** 

**Ravish R Singh** 

Director Thakur Ramnarayan College of Arts & Commerce Mumbai, Maharashtra

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**Mukul Bhatt** 

Assistant Professor Thakur Ramnarayan College of Arts & Commerce Mumbai, Maharashtra



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Aman and Aditri

**Ravish R Singh** 

Soumya and Siddharth

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Mukul Bhatt

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## **About the Author**

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**Ravish R Singh** is presently Director at Thakur Ramnarayan College of Arts and Commerce, Mumbai. He obtained a BE degree from University of Mumbai in 1991, an MTech degree from IIT Bombay in 2001, and a PhD degree from Faculty of Technology, University of Mumbai, in 2013. He has published several books with McGraw Hill Education (India) on varied subjects like *Engineering Mathematics, Applied Mathematics, Electrical Networks, Network Analysis and Synthesis, Electrical Engineering, Basic Electrical and Electronics Engineering*, etc., for all-India curricula as well as regional curricula of some universities like Gujarat Technological University, Mumbai University, Pune University, Jawaharlal

Nehru Technological University, Anna University, Uttarakhand Technical University, and Dr A P J Abdul Kalam Technical University. Dr Singh is a member of IEEE, ISTE, and IETE, and has published research papers in national and international journals. His fields of interest include Circuits, Signals and Systems, and Engineering Mathematics.

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### My Father

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Late Shri Ramsagar Singh

and

### My Mother

Late Shrimati Premsheela Singh

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## **Complex Variables and Partial Differential Equations**

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## **About the Authors**

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**Ravish R Singh** is presently Director at Thakur Ramnarayan College of Arts and Commerce, Mumbai. He obtained a BE degree from University of Mumbai in 1991, an MTech degree from IIT Bombay in 2001, and a PhD degree from Faculty of Technology, University of Mumbai, in 2013. He has published several books with McGraw Hill Education (India) on varied subjects like *Engineering Mathematics, Applied Mathematics, Electrical Networks, Network Analysis and Synthesis, Electrical Engineering, Basic Electrical and* 

*Electronics Engineering*, etc., for all-India curricula as well as regional curricula of some universities like Gujarat Technological University, Mumbai University, Pune University, Jawaharlal Nehru Technological University, Anna University, Uttarakhand Technical University, and Dr A P J Abdul Kalam Technical University. Dr Singh is a member of IEEE, ISTE, and IETE, and has published research papers in national and international journals. His fields of interest include Circuits, Signals and Systems, and Engineering Mathematics.



( )

**Mukul Bhatt** is presently Assistant Professor at Department of Mathematics and Statistics, Thakur Ramnarayan College of Arts and Commerce, Mumbai. She obtained her MSc (Mathematics) degree from H N B Garhwal University in 1992, and a PhD degree from Faculty of Science, PAHER University, Udaipur, Rajasthan in 2017. She has published several books with McGraw Hill Education (India) Private Limited on *Engineering Mathematics* and *Applied Mathematics* 

for all-India curricula as well as regional curricula of some universities like Gujarat Technological University, Mumbai University, Pune University, Jawaharlal Nehru Technological University, Anna University, Uttarakhand Technical University, and Dr A P J Abdul Kalam Technical University. Dr Bhatt has twenty six years of teaching experience at various levels in engineering colleges and her fields of interest include Integral Calculus, Complex Analysis, and Operation Research. She is a member of ISTE.

# Complex Variables and Partial Differential Equations

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### **Gujarat Technological University 2019**

**Ravish R Singh** 

Director Thakur Ramnarayan College of Arts & Commerce Mumbai, Maharashtra

**Mukul Bhatt** 

Assistant Professor Thakur Ramnarayan College of Arts & Commerce Mumbai, Maharashtra



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Aman and Aditri

**Ravish R Singh** 

Soumya and Siddharth

Mukul Bhatt

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## **Probability and Statistics**

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## **About the Authors**

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**Ravish R Singh** is presently Director at Thakur Ramnarayan College of Arts and Commerce, Mumbai. He obtained a BE degree from University of Mumbai in 1991, an MTech degree from IIT Bombay in 2001, and a PhD degree from Faculty of Technology, University of Mumbai, in 2013. He has published several books with McGraw Hill Education (India) on varied subjects like *Engineering Mathematics, Applied Mathematics, Electrical Networks, Network Analysis and Synthesis, Electrical Engineering, Basic Electrical and* 

*Electronics Engineering*, etc., for all-India curricula as well as regional curricula of some universities like Gujarat Technological University, Mumbai University, Pune University, Jawaharlal Nehru Technological University, Anna University, Uttarakhand Technical University, and Dr A P J Abdul Kalam Technical University. Dr Singh is a member of IEEE, ISTE, and IETE, and has published research papers in national and international journals. His fields of interest include Circuits, Signals and Systems, and Engineering Mathematics.



( )

**Mukul Bhatt** is presently Assistant Professor at Department of Mathematics and Statistics, Thakur Ramnarayan College of Arts and Commerce, Mumbai. She obtained her MSc (Mathematics) degree from H N B Garhwal University in 1992, and a PhD degree from Faculty of Science, PAHER University, Udaipur, Rajasthan in 2017. She has published several books with McGraw Hill Education (India) Private Limited on *Engineering Mathematics* and *Applied Mathematics* 

for all-India curricula as well as regional curricula of some universities like Gujarat Technological University, Mumbai University, Pune University, Jawaharlal Nehru Technological University, Anna University, Uttarakhand Technical University, and Dr A P J Abdul Kalam Technical University. Dr Bhatt has twenty six years of teaching experience at various levels in engineering colleges and her fields of interest include Integral Calculus, Complex Analysis, and Operation Research. She is a member of ISTE.

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### **Gujarat Technological University 2019**

**Ravish R Singh** 

Director Thakur Ramnarayan College of Arts & Commerce Mumbai, Maharashtra

**Mukul Bhatt** 

Assistant Professor Thakur Ramnarayan College of Arts & Commerce Mumbai, Maharashtra



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# Basic Electrical Engineering

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## **About the Author**

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**Ravish R Singh** is presently Director at Thakur Ramnarayan College of Arts and Commerce, Mumbai. He obtained a BE degree from University of Mumbai in 1991, an MTech degree from IIT Bombay in 2001, and a PhD degree from Faculty of Technology, University of Mumbai, in 2013. He has published several books with McGraw Hill Education (India) on varied subjects like *Engineering Mathematics, Applied Mathematics, Electrical Networks, Network Analysis and Synthesis, Electrical Engineering, Basic Electrical and Electronics Engineering*, etc., for all-India curricula as well as regional curricula of some universities like Gujarat Technological University, Mumbai University, Pune University, Jawaharlal

Nehru Technological University, Anna University, Uttarakhand Technical University, and Dr A P J Abdul Kalam Technical University. Dr Singh is a member of IEEE, ISTE, and IETE, and has published research papers in national and international journals. His fields of interest include Circuits, Signals and Systems, and Engineering Mathematics.

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**Ravish R Singh** 

Director Thakur Ramnarayan College of Arts & Commerce Mumbai, Maharashtra



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## **About the Authors**

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**Ravish R Singh** is presently Director at Thakur Ramnarayan College of Arts and Commerce, Mumbai. He obtained a BE degree from University of Mumbai in 1991, an MTech degree from IIT Bombay in 2001, and a PhD degree from Faculty of Technology, University of Mumbai, in 2013. He has published several books with McGraw Hill Education (India) on varied subjects like *Engineering Mathematics, Applied Mathematics, Electrical Networks, Network Analysis and Synthesis, Electrical Engineering, Basic Electrical and* 

*Electronics Engineering*, etc., for all-India curricula as well as regional curricula of some universities like Gujarat Technological University, Mumbai University, Pune University, Jawaharlal Nehru Technological University, Anna University, Uttarakhand Technical University, and Dr A P J Abdul Kalam Technical University. Dr Singh is a member of IEEE, ISTE, and IETE, and has published research papers in national and international journals. His fields of interest include Circuits, Signals and Systems, and Engineering Mathematics.



( )

**Mukul Bhatt** is presently Assistant Professor at Department of Mathematics and Statistics, Thakur Ramnarayan College of Arts and Commerce, Mumbai. She obtained her MSc (Mathematics) degree from H N B Garhwal University in 1992, and a PhD degree from Faculty of Science, PAHER University, Udaipur, Rajasthan in 2017. She has published several books with McGraw Hill Education (India) Private Limited on *Engineering Mathematics* and *Applied Mathematics* 

for all-India curricula as well as regional curricula of some universities like Gujarat Technological University, Mumbai University, Pune University, Jawaharlal Nehru Technological University, Anna University, Uttarakhand Technical University, and Dr A P J Abdul Kalam Technical University. Dr Bhatt has twenty six years of teaching experience at various levels in engineering colleges and her fields of interest include Integral Calculus, Complex Analysis, and Operation Research. She is a member of ISTE.

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**Ravish R Singh** 

Director Thakur Ramnarayan College of Arts & Commerce Mumbai, Maharashtra

**Mukul Bhatt** 

Assistant Professor Thakur Ramnarayan College of Arts & Commerce Mumbai, Maharashtra



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## **About the Authors**

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**Ravish R Singh** is presently Director at Thakur Ramnarayan College of Arts and Commerce, Mumbai. He obtained a BE degree from University of Mumbai in 1991, an MTech degree from IIT Bombay in 2001, and a PhD degree from Faculty of Technology, University of Mumbai, in 2013. He has published several books with McGraw Hill Education (India) on varied subjects like *Engineering Mathematics, Applied Mathematics, Electrical Networks, Network Analysis and Synthesis, Electrical Engineering, Basic Electrical and* 

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**Ravish R Singh** 

Director Thakur Ramnarayan College of Arts & Commerce Mumbai, Maharashtra

**Mukul Bhatt** 

Assistant Professor Thakur Ramnarayan College of Arts & Commerce Mumbai, Maharashtra



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Multiple Choice Questions (Online)

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## Basic Electrical Engineering THIRD EDITION

## **About the Author**



**Ravish R Singh** is presently Director at Thakur Ramnarayan College of Arts and Commerce, Mumbai. He obtained a BE degree from University of Mumbai in 1991, an MTech degree from IIT Bombay in 2001, and a PhD degree from Faculty of Technology, University of Mumbai, in 2013. He has published several books with McGraw Hill Education (India) on varied subjects like *Engineering Mathematics, Applied Mathematics, Electrical Networks, Network Analysis and Synthesis, Electrical Engineering, Basic Electrical and Electronics Engineering*, etc., for all-India curricula as well as regional curricula of some universities like Gujarat Technological

University, Mumbai University, Pune University, Jawaharlal Nehru Technological University, Anna University, Uttarakhand Technical University, and Dr A P J Abdul Kalam Technical University. Dr Singh is a member of IEEE, ISTE, and IETE, and has published research papers in national and international journals. His fields of interest include Circuits, Signals and Systems, and Engineering Mathematics.

# Basic Electrical Engineering THIRD EDITION

**Ravish R Singh** 

Director Thakur Ramnarayan College of Arts and Commerce Mumbai, Maharashtra



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## **Circuit Theory and Networks**

Analysis and Synthesis

SECOND EDITION

## **About the Author**



**Ravish R Singh** is presently Director at Thakur Ramnarayan College of Arts and Commerce, Mumbai. He obtained a BE degree from University of Mumbai in 1991, an MTech degree from IIT Bombay in 2001, and a PhD degree from Faculty of Technology, University of Mumbai, in 2013. He has published several books with McGraw Hill Education (India) on varied subjects like *Engineering Mathematics, Applied Mathematics, Electrical Networks, Network Analysis and Synthesis, Electrical Engineering, Basic Electrical and Electronics Engineering*, etc., for all-India curricula as well as regional curricula of some universities like Gujarat Technological University, Mumbai University, Pune University, Jawaharlal Nehru Technological University,

Anna University, Uttarakhand Technical University, and Dr A P J Abdul Kalam Technical University. Dr Singh is a member of IEEE, ISTE, and IETE, and has published research papers in national and international journals. His fields of interest include Circuits, Signals and Systems, and Engineering Mathematics.

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**Ravish R Singh** 

Director Thakur Ramnarayan College of Arts and Commerce Mumbai, Maharashtra



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### Dedicated to

### My Father

Late Shri Ramsagar Singh

and

## My Mother

Late Shrimati Premsheela Singh

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# **About the Authors**

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**Ravish R Singh** is presently Director at Thakur Ramnarayan College of Arts and Commerce, Mumbai. He obtained a BE degree from University of Mumbai in 1991, an MTech degree from IIT Bombay in 2001, and a PhD degree from Faculty of Technology, University of Mumbai, in 2013. He has published several books with McGraw Hill Education (India) on varied subjects like *Engineering Mathematics, Applied Mathematics, Electrical Networks, Network Analysis and Synthesis, Electrical Engineering, Basic Electrical and* 

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**Mukul Bhatt** is presently Assistant Professor, Department of Mathematics and Statistics, Thakur Ramnarayan College of Arts and Commerce, Mumbai. She obtained her MSc (Mathematics) degree from H N B Garhwal University in 1992, and a PhD degree from Faculty of Science, PAHER University, Udaipur, Rajasthan in 2017. She has published several books with McGraw Hill Education (India) Private Limited on *Engineering Mathematics* and *Applied Mathematics* 

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**Ravish R Singh** 

Director Thakur Ramnarayan College of Arts & Commerce Mumbai, Maharashtra

#### **Mukul Bhatt**

Assistant Professor Thakur Ramnarayan College of Arts & Commerce Mumbai, Maharashtra



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Mukul Bhatt

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# **About the Authors**

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**Ravish R Singh** is presently Director at Thakur Ramnarayan College of Arts and Commerce, Mumbai. He obtained a BE degree from University of Mumbai in 1991, an MTech degree from IIT Bombay in 2001, and a PhD degree from Faculty of Technology, University of Mumbai, in 2013. He has published several books with McGraw Hill Education (India) on varied subjects like *Engineering Mathematics, Applied Mathematics, Electrical Networks, Network Analysis and Synthesis, Electrical Engineering, Basic Electrical and* 

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**Ravish R Singh** 

Director Thakur Ramnarayan College of Arts & Commerce Mumbai, Maharashtra

#### **Mukul Bhatt**

Assistant Professor Thakur Ramnarayan College of Arts & Commerce Mumbai, Maharashtra



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# **About the Authors**

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**Ravish R Singh** is presently Academic Advisor at Thakur Educational Trust, Mumbai. He obtained a BE degree from University of Mumbai in 1991, an MTech degree from IIT Bombay in 2001, and a PhD degree from Faculty of Technology, University of Mumbai, in 2013. He has published several books with McGraw Hill Education (India) on varied subjects like *Engineering Mathematics, Applied Mathematics, Electrical Networks, Network Analysis and Synthesis, Basic, Electrical Engineering, Basic Electrical and Electronics* 

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**Ravish R Singh** 

Academic Advisor Thakur Educational Trust Mumbai, Maharashtra

#### **Mukul Bhatt**

Assistant Professor Department of Humanities and Sciences Thakur College of Engineering and Technology Mumbai, Maharashtra



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## Preface

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Mathematics is a key area of study in any engineering course. A sound knowledge of this subject will help engineering students develop analytical skills, and thus enable them to solve numerical problems encountered in real life, as well as apply mathematical principles to physical problems, particularly in the field of engineering.

### Users

This book is designed for the  $2^{nd}$  year GTU engineering students pursuing the course Advanced Engineering Mathematics, SUBJECT CODE: 2130002 in their  $3^{rd}$  Semester. It covers the complete GTU syllabus for the course on Advanced Engineering Mathematics, which is common to all the engineering branches.

### Objective

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The crisp and complete explanation of topics will help students easily understand the basic concepts. The tutorial approach (i.e., teach by example) followed in the text will enable students develop a logical perspective to solving problems.

### Features

Each topic has been explained from the examination point of view, wherein the theory is presented in an easy-to-understand student-friendly style. Full coverage of concepts is supported by numerous solved examples with varied complexity levels, which is aligned to the latest GTU syllabus. Fundamental and sequential explanation of topics are well aided by examples and exercises. The solutions of examples are set following a 'tutorial' approach, which will make it easy for students from any background to easily grasp the concepts. Exercises with answers immediately follow the solved examples enforcing a practice-based approach. We hope that the students will gain logical understanding from solved problems and then reiterate it through solving similar exercise problems themselves. The unique blend of theory and application caters to the requirements of both the students and the faculty. Solutions of GTU examination questions are incorporated within the text appropriately.

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## Highlights

• Crisp content strictly as per the latest GTU syllabus of Advanced Engineering Mathematics (Regulation 2014)

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- Comprehensive coverage with lucid presentation style
- · Each section concludes with an exercise to test understanding of topics
- Solutions of GTU examination questions from 2012 to 2018 present appropriately within the chapters and on companion web link
- Rich exam-oriented pedagogy:
  - ➤ Solved examples within chapters: 475
  - Solved GTU questions within chapters: 247
  - ➤ Unsolved exercises: 571
  - ➤ MCQs at the end of chapters: 121
  - ➤ MCQs on web link: 50

## **Chapter Organization**

The content spans the following six chapters which wholly and sequentially cover each module of the syllabus.

- □ Chapter 1 introduces Some Special Functions.
- **Chapter 2** discusses Fourier Series and Fourier Integral.
- **Chapter 3** presents Ordinary Differential Equations and Applications.
- **Chapter 4** covers Series Solution of Differential Equations.
- **Chapter 5** deals with Laplace Transforms and Applications.
- **Chapter 6** presents Partial Differential Equations and Applications.

### Acknowledgements

We are grateful to the following reviewers who reviewed various chapters of the script or previous editions of the book and generously shared their valuable comments:

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Constructive suggestions for the improvement of the book will always be welcome.

Ravish R Singh Mukul Bhatt

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## **ROADMAP TO THE SYLLABUS**

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This text is useful for

## **SUBJECT CODE: 2130002 – Advanced Engineering Mathematics**

### Module 1: Introduction to Some Special Functions

Gamma function; Beta function; Bessel function; Error function and complementary error function; Heaviside's function; Pulse unit height and duration function; Sinusoidal pulse function; Rectangle function; Gate function; Dirac's Delta function; Signum function; Sawtooth wave function; Triangular wave function; Half-wave rectified sinusoidal function; Full rectified sine wave; Square wave function.

GO TO

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CHAPTER 1: Introduction to Some Special Functions

### Module 2: Fourier Series and Fourier Integral

Periodic function; Trigonometric series; Fourier series; Functions of any period; Even and odd functions; Half-range expansion; Forced oscillations; Fourier integral.

GO TO

CHAPTER 2: Fourier Series and Fourier Integral

### Module 3: Ordinary Differential Equations and Applications

First order differential equations: basic concepts; Geometric meaning of y' = f(x, y) Direction fields; Exact differential equations; Integrating factor; Linear differential equations; Bernoulli equations; Modeling: Orthogonal trajectories of curves; Linear differential equations of second and higher order: Homogeneous linear differential equations of second order; Modeling: Free oscillations; Euler-Cauchy Equations; Wronskian; Nonhomogeneous equations; Solution by undetermined coefficients; Solution by variation of parameters; Modeling: Free Oscillations, Resonance and electric circuits; Higher order linear differential equations; Higher order homogeneous equations with constant coefficient; Higher order nonhomogeneous equations. Solution by [1/f(D)] r(x) method for finding particular integral.

GO TO

### CHAPTER 3: Ordinary Differential Equations and Applications

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### Module 4: Series Solution of Differential Equations

Power series method; Theory of power series methods; Frobenius method.

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### GO TO

### CHAPTER 4: Series Solution of Differential Equations

### Module 5: Laplace Transforms and Applications

Definition of the Laplace transform; Inverse Laplace transform; Linearity; Shifting theorem; Transforms of derivatives and integrals; Differential equations; Unit step function; Second shifting theorem; Dirac's delta function; Differentiation and integration of transforms; Convolution and integral equations; Partial fraction differential equations; Systems of differential equations.

GO TO

CHAPTER 5: Laplace Transforms and Applications

#### Module 6: Partial Differential Equations and Applications

Formation of PDEs; Solution of partial differential equations f(x, y, z, p, q) = 0; Nonlinear PDEs of first order; Some standard forms of nonlinear PDEs; Linear PDEs with constant coefficients; Equations reducible to homogeneous linear form; Classification of second-order linear PDEs; Separation of variables; Use of Fourier series; D'Alembert's solution of the wave equation; Heat equation: Solution by Fourier series and Fourier integral.

#### GO TO

CHAPTER 6: Partial Differential Equations and Applications

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## **Mathematics IV**

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JNTU Hyderabad

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## **About the Authors**

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**Ravish R Singh** is presently Academic Advisor at Thakur Educational Trust, Mumbai. He obtained a BE degree from University of Mumbai in 1991, an MTech degree from IIT Bombay in 2001, and a PhD degree from Faculty of Technology, University of Mumbai, in 2013. He has published several books with McGraw Hill Education (India) on varied subjects like *Engineering Mathematics, Applied Mathematics, Electrical Networks, Network Analysis and Synthesis, Basic, Electrical Engineering, Basic Electrical and Electronics* 

*Engineering*, etc., for all-India curricula as well as regional curricula of some universities like Gujarat Technological University, Mumbai University, Pune University, Jawaharlal Nehru Technological University, Anna University, Uttarakhand Technical University, and Dr A P J Abdul Kalam Technical University. Dr Singh is a member of IEEE, ISTE, and IETE, and has published research papers in national and international journals. His fields of interest include Circuits, Signals and Systems, and Engineering Mathematics.



( )

**Mukul Bhatt** is presently Assistant Professor, Department of Humanities and Sciences, at Thakur College of Engineering and Technology, Mumbai. She obtained her MSc (Mathematics) degree from H N B Garhwal University in 1992, and a PhD degree from Faculty of Science, PAHER University, Udaipur, Rajasthan in 2017. She has published several books with McGraw Hill Education (India) Private Limited on *Engineering Mathematics* and *Applied Mathematics* 

for all-India curricula as well as regional curricula of some universities like Gujarat Technological University, Mumbai University, Pune University, Jawaharlal Nehru Technological University, Anna University, Uttarakhand Technical University, and Uttar Pradesh Technical University. Dr. Bhatt has twenty six years of teaching experience at various levels in engineering colleges and her fields of interest include Integral Calculus, Complex Analysis, and Operation Research. She is a member of ISTE.

## **Mathematics IV**

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JNTU Hyderabad

**Ravish R Singh** 

Academic Advisor Thakur Educational Trust Mumbai, Maharashtra

### **Mukul Bhatt**

Assistant Professor Department of Humanities and Sciences Thakur College of Engineering and Technology Mumbai, Maharashtra



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#### Mathematics IV

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Late Shri Ramsagar Singh and Late Shrimati Premsheela Singh

**Ravish R Singh** 

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Late Shri Ved Prakash Sharma and Late Shrimati Vidyavati Hemdan

Mukul Bhatt

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**MATHEMATICS-II** 

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## **About the Authors**

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**Ravish R Singh** is presently Director at Thakur Ramnarayan College of Arts and Commerce, Mumbai. He obtained a BE degree from University of Mumbai in 1991, an MTech degree from IIT Bombay in 2001, and a PhD degree from Faculty of Technology, University of Mumbai, in 2013. He has published several books with McGraw Hill Education (India) on varied subjects like *Engineering Mathematics, Applied Mathematics, Electrical Networks, Network Analysis and Synthesis, Electrical Engineering, Basic Electrical and* 

*Electronics Engineering*, etc., for all-India curricula as well as regional curricula of some universities like Gujarat Technological University, Mumbai University, Pune University, Jawaharlal Nehru Technological University, Anna University, Uttarakhand Technical University, and Dr A P J Abdul Kalam Technical University. Dr Singh is a member of IEEE, ISTE, and IETE, and has published research papers in national and international journals. His fields of interest include Circuits, Signals and Systems, and Engineering Mathematics.



( )

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## **MATHEMATICS-II**

۲

**Ravish R Singh** 

Director Thakur Ramnarayan College of Arts & Commerce Mumbai, Maharashtra

### **Mukul Bhatt**

Assistant Professor Thakur Ramnarayan College of Arts & Commerce Mumbai, Maharashtra



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## Dedicated to

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Aman and Aditri

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Soumya and Siddharth

Mukul Bhatt

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## **About the Authors**

( )



**Ravish R Singh** is presently Director at Thakur Ramnarayan College of Arts and Commerce, Mumbai. He obtained a BE degree from University of Mumbai in 1991, an MTech degree from IIT Bombay in 2001, and a PhD degree from Faculty of Technology, University of Mumbai, in 2013. He has published several books with McGraw Hill Education (India) on varied subjects like *Engineering Mathematics, Applied Mathematics, Electrical Networks, Network Analysis and Synthesis, Electrical Engineering, Basic Electrical and* 

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( )

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## MATHEMATICS-I

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**Ravish R Singh** 

Director Thakur Ramnarayan College of Arts & Commerce Mumbai, Maharashtra

### **Mukul Bhatt**

Assistant Professor Thakur Ramnarayan College of Arts & Commerce Mumbai, Maharashtra



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## Dedicated to

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Aman and Aditri

**Ravish R Singh** 

Soumya and Siddharth

Mukul Bhatt

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# LEGAL DYNAMICS A Compilation of Recent Developing Trends in Law and Society

Edited by Dr. A.K. SINGH & RAJWANT RAO LEGAI. ynamics

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### 2. <u>IMPLEMENTATION OF ISO 9001:2015 INTERNATIONAL STANDARD IN TEACHING</u> <u>LEARNING PROCESS OF TRCL</u>

Ravish R Singh<sup>1</sup> & Mukul Bhatt<sup>2</sup>

### INTRODUCTION

The adoption of a quality management system is a strategic decision for an organization that can help to improve its overall performance and provide a sound basis for sustainable development initiatives.

The potential benefits to an organization of implementing a quality management system based on ISO 9001:2015 International Standard are:

a) the ability to consistently provide products and services that meet customer and applicable statutory and regulatory requirements;

b) facilitating opportunities to enhance customer satisfaction;

c) addressing risks and opportunities associated with its context and objectives;

d) the ability to demonstrate conformity to specified quality management system requirements. This International

ISO 9001:2015 International Standard employs the process approach, which incorporates the Plan-Do-Check-Act (PDCA) cycle and risk-based thinking. The process approach enables an organization to plan its processes and their interactions. The PDCA cycle enables an organization to ensure that its processes are adequately resourced and managed, and that opportunities for improvement are determined and acted on. Risk-based thinking enables an organization to determine the factors that could cause its processes and its quality management system to deviate from the planned results, to put in place preventive controls to minimize negative effects and to make maximum use of opportunities as they arise. Consistently meeting requirements and addressing future needs and expectations poses a challenge for organizations in an increasingly dynamic and complex environment. To achieve this objective, the organization might find it necessary to adopt various forms of improvement in addition to correction and continual improvement, such as breakthrough change, innovation and re-organization.

The organization shall establish, implement, maintain and continually improve a quality management system, including the processes needed and their interactions, in accordance with the requirements of ISO 9001:2015 International Standard.

The organization shall determine the processes needed for the quality management system and their application throughout the organization, and shall:

a) determine the inputs required and the outputs expected from these processes;

b) determine the sequence and interaction of these processes;

c) determine and apply the criteria and methods (including monitoring, measurements and related performance indicators) needed to ensure the effective operation and control of these processes;

d) determine the resources needed for these processes and ensure their availability;

e) assign the responsibilities and authorities for these processes;

f) address the risks and opportunities as determined in accordance with the requirements;

g) evaluate these processes and implement any changes needed to ensure that these processes achieve their intended results;

h) improve the processes and the quality management system.

<sup>&</sup>lt;sup>1</sup> Director, Thakur Ramnarayan College of Arts & Commerce, Mumbai

<sup>&</sup>lt;sup>2</sup> Asst. Prof, Thakur Ramnarayan College of Arts & Commerce, Mumbai

### CASE STUTY OF TRCL

The Teaching Learning Process in TRCL is based on effective delivery of Lectures, tutorial, Practical Trainings and DPC as per timetable, academic calendar and teaching plan. In case of any shortcoming in teaching learning process, necessary remedial work is carried out in coordination with the Principal. Learning of the student is monitored by the faculty and the Principal on the basis of continuous evaluation. All lectures, tutorials, practical trainings and DPC are conducted as per the teaching plan and are reviewed time-to-time to improve the efficiency and effectiveness of the teaching-learning process during semester. Students' learning is validated through mock activities, continuous evaluation (CE) and semester end examinations (SEE). The process is monitored at two levels viz. Faculty and Principal to avoid lapses. Mentoring System is developed for solving academic and stress related issues of students. The faculty are encouraged to use ICT for effective teaching with Learning Management Systems (LMS), Elearning resources etc.

Input required	From	Output expected	То
Number of students	Admission	Daily attendance	Examination
Number of divisions		record	Library
Faculty		Defaulter list	Co-curricular and
Timetable		Syllabus coverage	Extra -curricular
Teaching plan			Activities
			Placement and
			Higher
	· · · · ·		Education

a) Inputs required and the outputs expected from Teaching-Learning Process

### b) Sequence and interaction of Teaching Learning Process

- 1. Academic calendar TRCL/IP/02/FRM/01 is prepared by the Principal at least seven days before the commencement of the semester by considering the list of holidays.
- 2. Meetings of the faculty are conducted by the Principal to allocate the workload. Class, divisions, as well as courses, are allocated before the start of the semester in accordance with guidelines issued by UGC and MU regarding faculty workload.
- 3. The allocation of workload TRCL/IP/02/FRM/02 is communicated to the Timetable Committee by the Principal.
- 4. Master timetable TRCL/IP/02/FRM/03, Division-wise timetable TRCL/IP/02/FRM/04 and Faculty-wise timetable TRCL/IP/02/FRM/05 are prepared by the Timetable Committee at least three days before the commencement of the semester
- 5. Subject specific term work module/assessment modes like extension/field or experimental work, short quiz, objective test, open book etc. and written assignments, case study, judgment analysis, projects, papers and exhibits etc. as are designed by the faculty.
- 6. Semester-wise teaching plan is prepared by the faculty
- 7. A Faculty Diary (TRCL/IP/02/REG/01) is maintained by each faculty.
- 8. Classes are engaged in accordance with the Division wise Time Table TRCL/IP/02/FRM/04.
- 9. The attendance of students is maintained in Attendance Record TRCL/IP/02/FRM/10 on regular basis.

- 10. Lecture record is maintained in Work Report TRCL/IP/02/FRM/09 on a daily basis by individual faculty.
- 11. Work Report TRCL/IP/02/FRM/09 is checked on weekly basis by the Principal.
- 12. In case of any faculty being absent, a substitute faculty is sent to the class by the Principal and a record is maintained by the faculty who was absent in the Leave Load Arrangement form TRCL/IP/02/FRM/13.
- Academic loss in the subject due to the leave of the faculty is compensated by arranging extra lecture. A record is maintained in Leave Load Arrangement form TRCL/IP/02/FRM/13.
- 14. Extra lecture is arranged by the faculty to complete the syllabus if required and a record is maintained in Extra Lecture Load/Remedial Work Report TRCL/IP/02/FRM/14.
- 15. Remedial lectures are arranged for academically weaker students (identified on the basis of their result and performance in class) and records are maintained in Extra Lecture Load/Remedial Work Report TRCL/IP/02/FRM/14.
- 16. Tutorials/Practical Trainings/DPC sessions are conducted by the faculty as scheduled in the Teaching Plan.
- 17. Tutorials/Practical Trainings/DPC records are maintained in Work Report TRCL/IP/02/FRM/09 on daily basis by individual faculty.
- 18. Tutorials/Practical Trainings/DPC attendance of students is maintained in Attendance Record TRCL/IP/02/FRM/10.

c) The criteria and methods needed to ensure the effective operation and control of Teaching Learning Process

- 1. Monthly Teaching-Learning Process Review is done by the Principal. Academic conduct review consists of a report of class attendance, syllabus coverage, students' performance, students' defaulter list etc.
- 2. Review report is submitted to the Principal for approval and necessary action is taken for key findings.
- 3. Attendance is monitored by the Principal during the midterm/semester review and the remedial action is taken so that all the students comply the attendance criteria.
- 4. Internal Assessment Examination is conducted as per Academic Calendar and resulfs are analyzed.

## d) The resources needed for Teaching Learning

Process and to ensure their availability

- 1. Identification of resources required is initiated by the Principal for smooth conduction of the Teaching-Learning process.
- 2. Requirements for infrastructural facilities, computer (hardware and software) and human resources are identified by the Principal well in advance on yearly basis.
- 3. Requirements for Teaching and Learning resources such as reference books, textbooks, e-books, etc. are given to Librarian for the procurements before the start of the semester as per the Library Process TRCL/IP/04.
- 4. All other resources (viz. stationary, displays, teaching aids, furniture and fixture etc.) related to TLP are arranged before the start of the semester.
- 5. Time Table Committee is appointed at the beginning of the academic year by the Principal and all the members are informed accordingly.
- e) Assigning the responsibilities and authorities for Teaching Learning Process

Activity	Responsibility & Authority
Identification of resources and its management	Principal
Preparation of timetable	Timetable Committee
Preparation of teaching plan	Faculty
Conducting lectures, tutorials, practical trainings and DPC	Faculty
Overall monitoring and control	Principal

Risk	Mitigation	Opportunity
Lack of co-ordination between Principal/Faculty/ Students	The final timetable is distributed to the faculty and students. The division-wise timetable is displayed on the college website.	The smooth conduct of all the lectures by the faculty as mentioned in the timetable Parents awareness about the college timetable
Non-availability of faculty due to leave	Lecture adjustment is done by the faculty approved by the Principal.	The subject can be taken by another faculty interested in that particular subject. Increased flexibility and adaptability of the faculty helpful for the institution.
Resignation of faculty during semester	At least 10-15 bio-data should be ready in the administrative office. A copy must be submitted to the timetable committee for rectification.	Well qualified and experienced faculty can be recruited from the available bio-data. Training to faculty can increase their work potential and diligence.
No improvement after remedial lectures	Weekly evaluation of students	Academic improvement of the students

f) Risks and Opportunities in Teaching Learning Process

g)Evaluation of Teaching Learning Process and implementing any changes needed to ensure that the process achieve intended results

1.Cumulative monthly attendance analysis TRCL/IP/02/FRM/16 is submitted by the attendance

committee on fifth of every month during the semester to the Principal for display on the notice boards. In case of the defaulter, corrective actions are initiated by the class in charges as per the guidelines given by the Principal from time-to-time.

- 2.Cumulative monthly syllabus coverage report TRCL/IP/02/FRM/17 is submitted by Faculty incharge on fifth of every month during the semester to the Principal. Corrective actions are initiated and completed by the Principal as needed.
- 3.Corrective actions for detected NCO are initiated and completed by Principal as explained in Control of Nonconforming Output Process TRCL/MP/09.

h) Improvement in the Teaching Learning Process and the quality management system

- 1. Strict adherence to the Academic Calendar for the various activities of Teaching-Learning Process
- 2. Enhancing learning and development through holistic teaching approach
- 3. Creating a competitive environment for the students' overall interaction
- 4. Scope for precise teaching plan gained through experience
- 5. Self-introspection by faculty for innovation and creativity in Teaching-Learning Process
- 6. Benchmarking of innovative and best practices

### CONCLUSION

In this paper a case study of Teaching Learning Process of TRCL is correlated with the procedures specified in ISO 9001: 2015.